

VISION

Working together to build healthier communities.

MISSION

We care for people, provide quality health services and promote health.

VALUES

Caring, Integrity, Excellence, Respect and Responsibility

STRATEGIC DIRECTIONS

HEALTHY POPULATION

To contribute to the health of the population and ensure that care provided meets identified need.

- Understand the needs of the population we serve.
- Address high priority issues through health promotion/prevention initiatives and disease management strategies.
- Monitor the population's understanding of and satisfaction with the level of services provided.
- Ensure RVH can respond to unpredictable and sporadic health issues.

STRONG PEOPLE AND STRONG PARTNERSHIPS

To cultivate a rewarding work environment and strong partnerships.

- Foster a culture of learning and development.
- Promote a safe and healthy workplace.
- Support and enhance recruitment efforts.
- Forge new partnerships, strengthen existing ones, and build collaborative working relationships.
- Strengthen our research focus.

QUALITY SERVICES AND EFFECTIVE SERVICE DELIVERY

To improve clinical performance and support our staff in the delivery of quality care and services.

- Improve access to essential services.
- Improve the quality of care and services provided.
- Develop and implement region-wide clinical service plans for all programs/services.
- Increase the focus on safety and error prevention.
- Strengthen access to primary care.

RESPONSIBLE STEWARDSHIP AND ACCOUNTABILITY

To ensure RVH exhibits a high level of accountability and stewardship and is financially responsible in the use of resources.

- Create systems that enable timely and accurate reporting.
- Support effective and responsive Board, administrative and program teams.
- Enhance operational effectiveness.
- Identify and pursue opportunities to increase revenue.